

WATERSHED DEVELOPMENT DEPARTMENT

NO.:WDD-Plan 21: 2017 Dated 24.07.2017

CITIZEN CHARTER



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Introduction:

Karnataka is the eighth largest state in India with highest per cent (79%) of drought prone area in the country. In absolute terms it has the second largest dry land next to Rajasthan. This valuable resource which serves as the main source of livelihood for the large chunk of the rural population has been subjected over a long period of time to poor land management practices. This has led to deteriorating soil fertility, soil loss, declining productivity, depletion of water resources, deforestation, denudation, destruction of natural pasture and diminishing biomass production. This has led to widespread misery in rural areas with significantly higher level of poverty in rain-fed areas of the state.

Amid worldwide concern for food security, it is vital for countries to attain self sufficiency of food and fodder requirements. In this context watershed development approach is been widely acknowledged worldwide as a effective solution to address the needs of rainfed agriculture. This is owing to the fact that it looks at increasing productivity of degraded lands and developing, maintaining and using natural resources on a sustainable basis. Though initially watershed was looked as mere conservation of soil and water through various land treatment interventions. In recent years, there has been a paradigm shift from a conventional approach to a multi-sectoral participative approach. This is designed not only to develop agriculture productivity and natural resource management but also for a poverty reduction with enhanced livelihood options for rural communities. Today, the holistic approach also encompasses additional dimensions of 'equity', 'gender' and stakeholder's 'participation' to enhance a wide range of rural livelihood options on a sustainable basis.

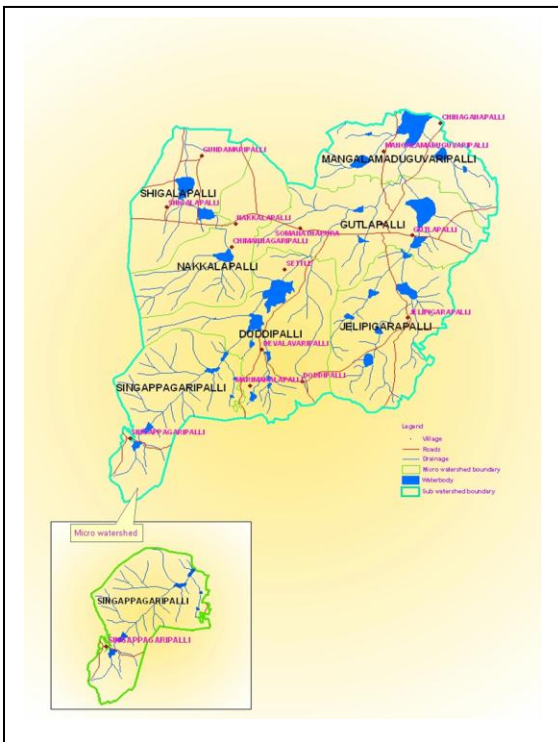
History of Watershed Development in Karnataka:

History of watershed development in Karnataka can be traced back to pre-independence period. During 1923 three dry farming research stations were established at Hagari, Raichur and Bijapur. After Independence, Karnataka continued with the traditional techniques of soil conservation and water retention treatments with a host of programmes being implemented by the Agriculture Department. In 1983 a World Bank assisted comprehensive watershed project was taken in Kabbalnala. In order to capitalize on the gains of the Kabbalnala Project in 1984, Government of Karnataka created four Dry Land Development Boards under four revenue Divisional Commissioners with a jurisdiction over 19 districts. Each district had a multidisciplinary team comprising of line departments.

The success of these watersheds in Karnataka as well as in other parts of the country encouraged GOI to follow the strategy of watersheds in principle and launched a massive NWDP in 7th five year plan. This project was re named as NWDPPRA during 8th five year plan.

GOK considered various aspects including commitment given in the context of an externally aided project and decided that better co-ordination in planning, implementation and supervision would be achieved by setting up a separate department of watershed with multi-disciplinary teams. With this prime aim, to develop watershed in an integrated and co-ordinated manner, the Government of Karnataka created WDD during 2000. This department is given the responsibility of coordinating the formulation, planning and execution of different activities of agriculture, soil conservation, afforestation, horticulture, livestock, pasture development & income generation activities etc., in an integrated manner on the watershed concept.

What is Watershed ?

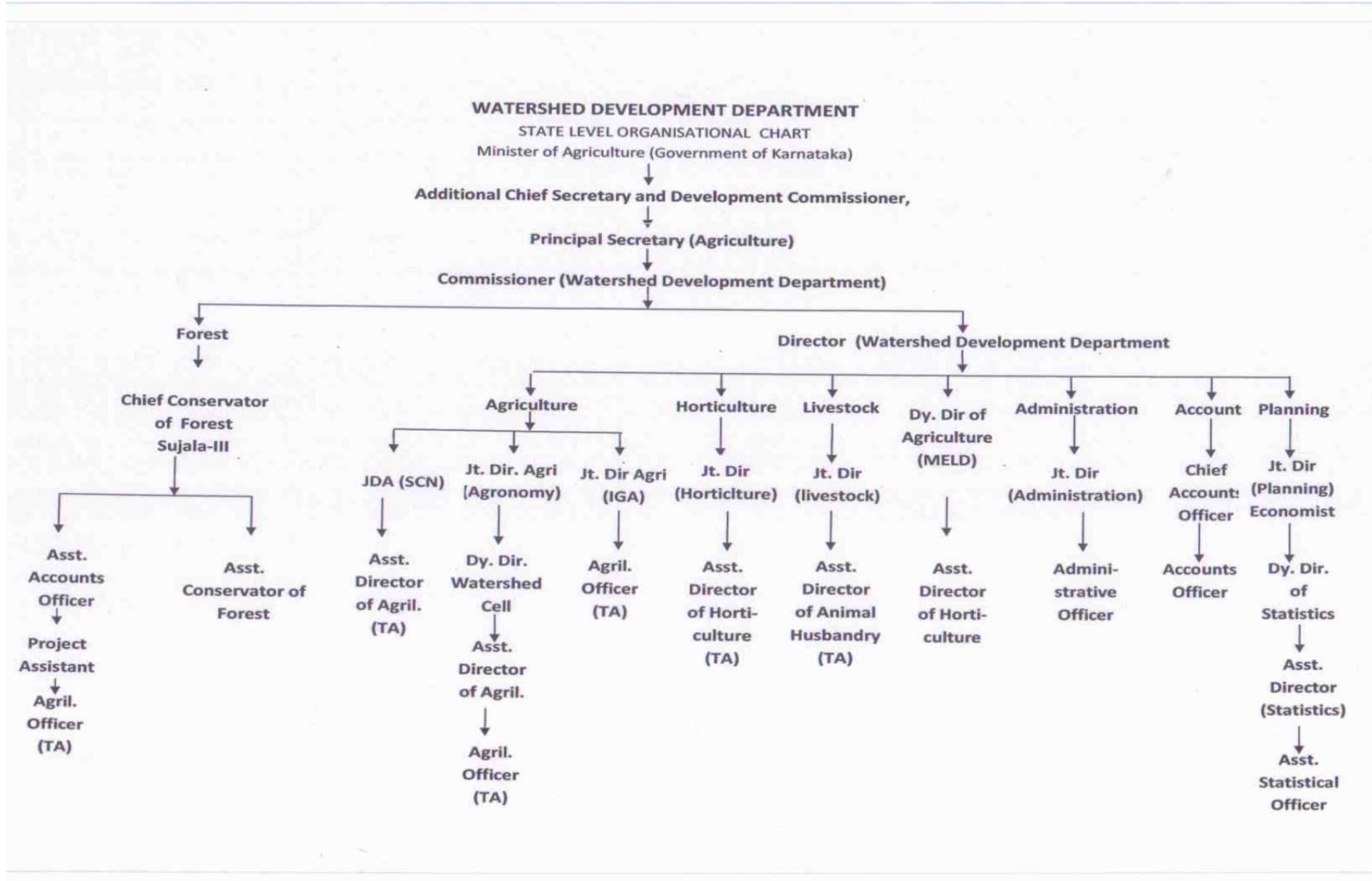


The word watershed refers to a “contiguous area draining into a single water body or a water course” or “it is a topographical area having a common drainage”. This means that the rainwater falling on an area coming within a ridgeline can be harvested and will flow out of this area through single point. **Watershed development:** It refers to the conservation, regeneration and the judicious use of all the natural resources viz.

- Land
- Water
- Plants
- Animals and
- Human resources

Human intervention is primarily responsible for degradation of resources, its conservation and regeneration can only be possible by **involving people in planning, implementation, managing the programmes through participatory approach.**

ORGANISATIONAL CHART

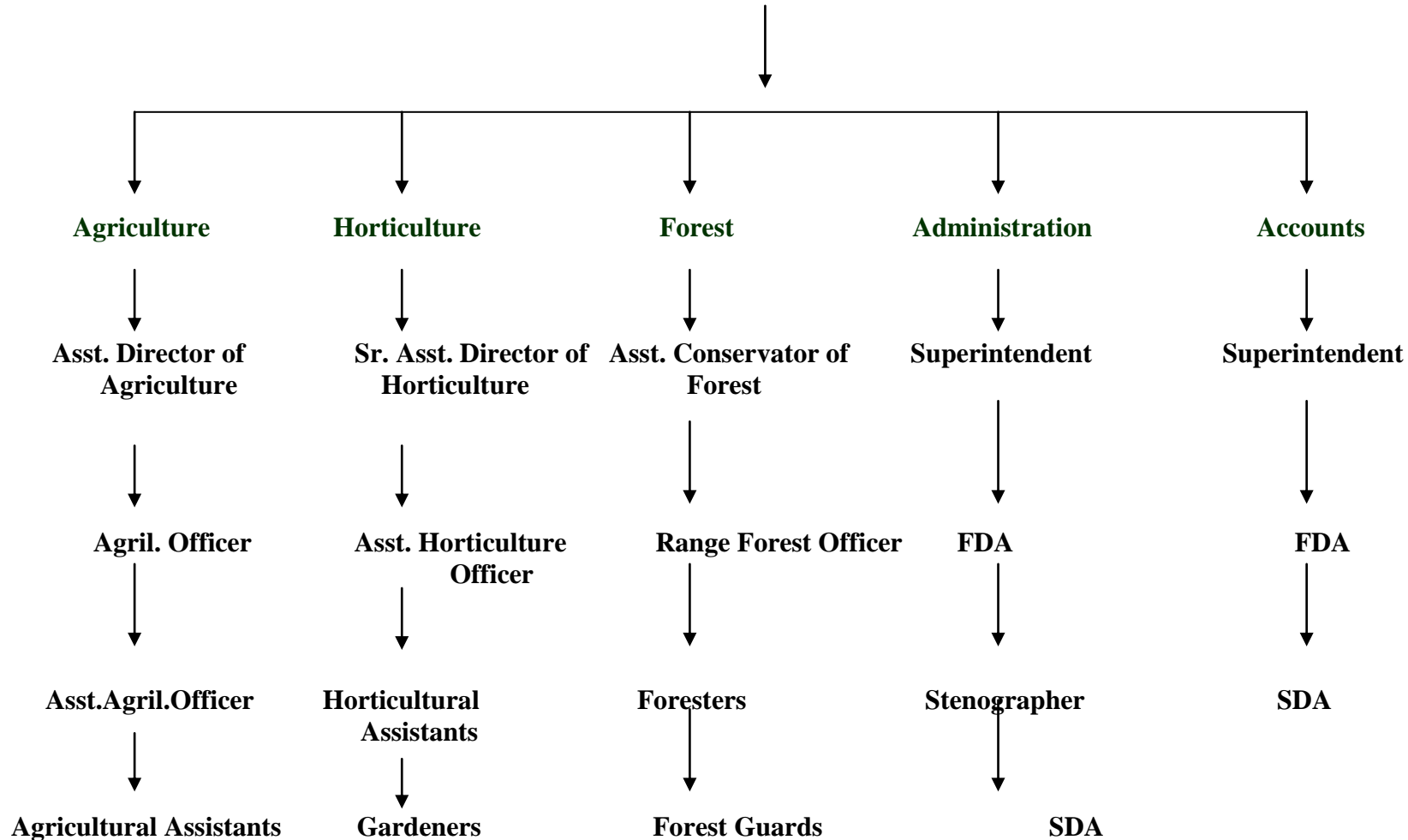


District Watershed Development Department

ZILLA PANCHAYAT

Chief Executive Officer

District Watershed Development Officer



Note : *In addition to this there will be other Outsourced staff under IWMP*

– Training Coordinator, Technical assistant, Accountant, Data Entry Operator

Our Vision..... and Our Mission

OUR VISION

- To be counted among the most Professional, Pioneering, Innovative, Dedicated and Farmer- Focused Watershed Development Department in the nation.
- To have sustainable development of land resources in the rain fed / degraded areas of rural Karnataka to enhance their productivity.
- To achieve the goal of sustainable development through participatory approach of stakeholders in watershed development programme and enhance livelihood opportunities of the people living in the rain fed / degraded areas.

MISSION STATEMENT

Our mission is to develop, promote and implement through participatory approaches, a decentralized, cost effective, transparent and sustainable watershed treatment package;

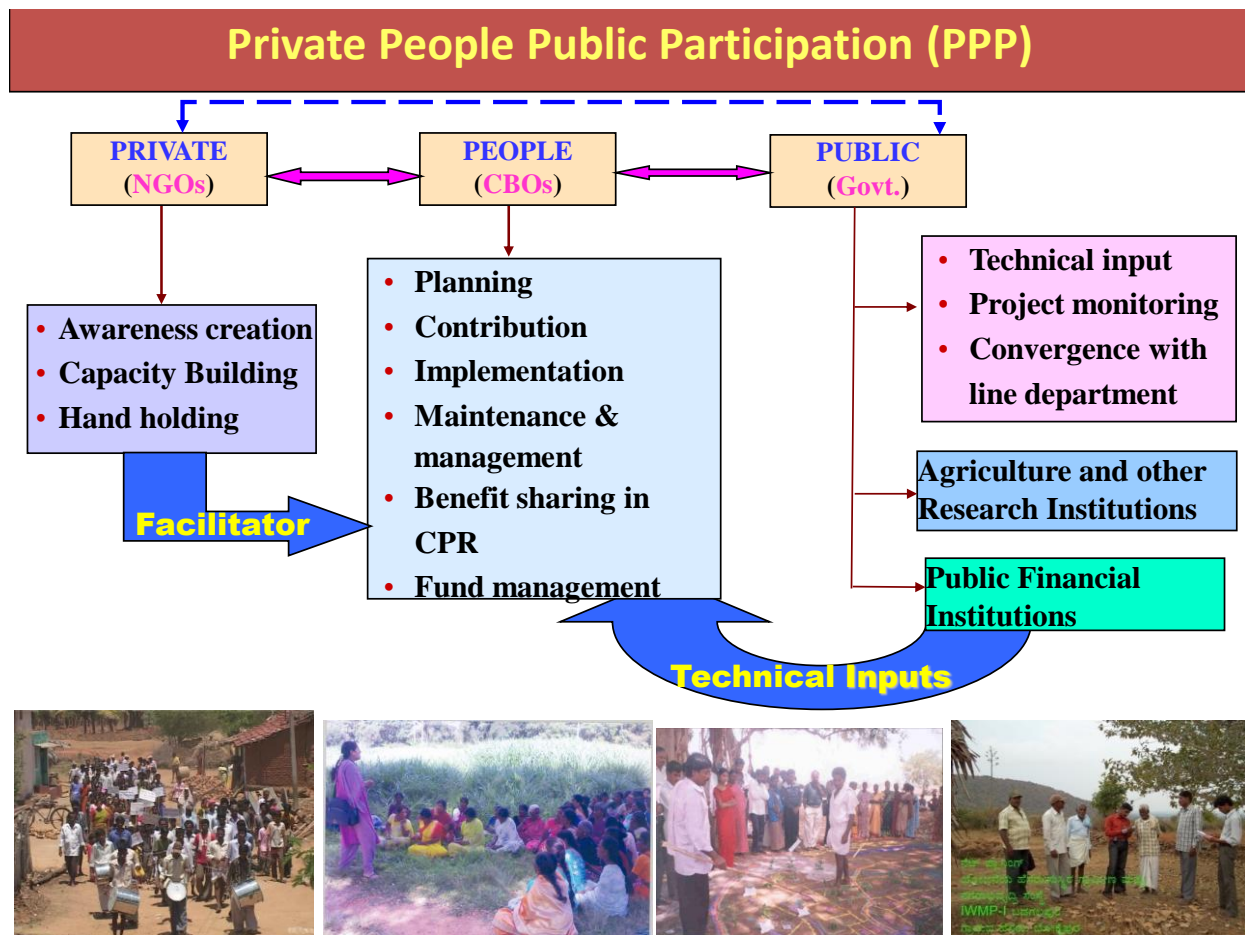
- To meet rural livelihood needs
- To enhance employment and income opportunities for the poor
- To improve the productive potential of natural resource base,
- To reduce the poverty & natural resource degradation

Our Quality policy

We at the Watershed Development Department shall strive for continual improvement of soil and water conservation in the watershed areas of Karnataka leading to better quality of life of local communities.

To achieve this we commit ourselves to

- * Conformance to quality standards in execution of treatment interventions
- * Continual improvement of our services
- * Effective PPP partnership
- * Development of human resources



BUSINESS TRANSACTED BY WDD

Project Survey and Planning

- Project preparation for integrated watershed development projects following guidelines of MoA, MoRD (DoLR), MoEF, Govt., of India and external agencies.
- Arrangements of financing from Govt. of India (CSS) and other external / internal agencies for implementation of watershed projects.
- Coordination with other line departments for effective convergence (Rural Development and Agriculture) and NGOs working on watershed development projects, evaluation and submission of project proposals to the respective Ministry and Aid agency.
- Prioritization of watersheds to be taken up for treatment.

MONITORING AND EVALUATION

- Progress monitoring of all watershed development programmes / schemes being implemented by WMD, SLNA, Rural Development and Agriculture Departments.
- Development of MIS for quick retrieval and analysis of captured data.
- Monitoring and Evaluation of externally aided projects through external, internal evaluators and participatory monitoring by the community.

COMMUNITY PARTICIPATION, TRAINING AND DOCUMENTATION

- Achievement of community participation through involvement of PRIs and Community Based Organizations (CBOs) for planning, implementation of integrated watershed development plans and management of assets created.
- Capacity building of communities, community based organizations (CBOs) and PRI institutions through skill development, social and technical trainings, workshops and exposure visits.
- Training and skill up-gradation of staff.
- Ensuring equity by way of effective participation of vulnerable groups including women and landless in the planning, implementation and benefit sharing in the watershed project.
- Promoting Income generation activities to vulnerable sections
- Information Education and Communication (IEC) for awareness generation, transparency and impact documentation.

Technology Dissemination

- Linkage with technical institutions and universities, technical awareness programmes for the rural community and project staff, development of technical modules for technology transfer to the end-user.
- Information dissemination as regards improved technology in the fields of agro based, minor engineering, bio technology and other suitable technology.
- Technology dissemination through grass root level demonstration, trainings and workshops.

Programme Implementation

- Facilitation of implementation of central government, State government and externally aided projects through Multidisciplinary Teams trained in participatory approaches.
- WDD is presently implementing following projects
- Centrally Sponsored, Pradhana Mantri Krishi Sinchayi Yojane [Erstwhile Integrated Watershed Management Programme (IWMP)] in 29 districts with the exception of Bengaluru urban district under overall guidance of SLNA. At the district level District Watershed Development Officer will be implementing the project with the support of multidisciplinary team. At taluk level there will be another multidisciplinary team is responsible for overall execution of the project at village levels in coordination with the Grama Panchayath.

1. PRADHAN MANTRI KRISHI SINCHAYI YOJANA (ERSTWHILE IWMP)

Pradhana Mantri Krishi Sinchayi Yojane (Erstwhile IWMP) programme was started during the year 2009-10 in 29 districts and 165 taluks of state. There are about 571 projects are being implementing the state. The objective of this programme is

- To conserve soil, moisture and nutrients
- To enhance recharge of underground water and agricultural productivity
- To improve vegetation by afforestation and dry land horticulture
- To increase availability of fodder and fuel
- To form and strengthening of community based organizations, providing livelihood activities for the assets less persons
- To encourage livestock production, production systems and micro enterprises i.e., income generating activities
- Effective management of runoff water and improved soil & moisture conservation activities such as ridge area treatment, drainage line treatment
- Rain water harvesting, In-situ moisture conservation and other allied activities on watershed basis. Converging with MGNREGS for creation of water source to full potential in identified backward rain fed blocks including renovation of traditional water bodies.

Three external agencies have been selected as per the provisions of the KTTP Act, for undertaking Monitoring, Evaluation, Learning and Documentation of the Batch-I and Batch-II projects under Integrated Watershed Management Programme (IWMP) during 2010-11. They are;

M/s Consulting Engineering Services India (Pvt.) Ltd., Bangalore,

M/s Karnataka State Council for Science and Technology, Bangalore and

M/s Remote Sensing Instruments, Hyderabad.

The work has been allotted to the Agencies Revenue Division-wise to M/s CES, Bangalore has been allotted Bangalore and Mysore revenue division, M/s KSCST, Bangalore has been allotted Belgaum revenue division and M/s RSI, Hyderabad has been allotted Kalaburagi division. Selection of external agencies for Batch-III and Batch-IV projects is under progress as per the provisions of the KTTP Act, for undertaking Monitoring, Evaluation, Learning and Documentation of the under the programme.

2. Karnataka Watershed Development Project – KWDP II (Sujala-III)

KWDP-II is implemented in 11 backward districts namely Bidar, Gulbarga, Yadgir, Koppal, Gadag, Davanagere, Tumkuru, Chikkamagaluru, Vijayapura, Raichur and Chamarajanagar covering 931 micro-watersheds over an extent of 4.46 lakh hectares. The Government of Karnataka has accorded sanction to implement the Project vide G.O No. AD164 AML 2011 dated 05.07.2012. Subsequently on 16.07.2012 the Project was negotiated between GOK, GOI and World Bank and the World Bank Board has approved the Project Credit No.5087 IN for Rs.514.40crores. Out of the total project cost Rs. 142.12crores pertaining to Horticulture component is implemented by Horticulture Department. Accordingly the Project Appraisal Document (PAD) was prepared. The Project is being implemented from 2012-13 to December, 2018.

KWDP-II is not a standalone Project. The project is implemented concurrently with IWMP areas. Accordingly Batch IV V and VI IWMP areas are proposed as KWDP-II project areas in 11 Project Districts. The KWDP II aims at providing scientific planning tools and enabled institutions leading to development of participatory Micro watershed plans. Accordingly the integration modalities have been worked out and the process diagram developed to ensure hand in hand implementation of KWDP-II & IWMP.

The project activities are being implemented by signing the MoU/ contracts with following project partner institutes.

- National Bureau of Soil Survey and Land Use Planning (NBSSLUP)
- Indian Institute of Science (IISc.), Bangalore
- University of Agricultural Sciences, Bangalore
- University of Agricultural Sciences, Dharwad
- University of Agricultural Sciences, Raichur
- University of Horticultural Sciences, Bagalkot
- Karnataka State Remote Sensing Applications Centre (KSRSAC), Bangalore
- Karnataka State Natural Disaster Monitoring Cell (KSNDMC), Bangalore
- Karnataka Veterinary Animals and Fisheries Science University (KVAFSU), Bidar
- ICRISAT, Hyderabad
- University of Agricultural and Horticultural Sciences, Shivamogga.
- Indian Institute of Soil & Waters Conservation, ICAR Institute, Bellary.

The NBSS&LUP has been assigned the role of Lead Project Partner to coordinate among project partner institutions.

Land Resource Inventory Field Work:

Land Resource Inventory is under completion in 698 micro watersheds in 11 project districts. As agreed with the World Bank Mission visit in November, 2016 for scaling up of the Land resource Inventory (LRI) work in the project districts to 1931 micro watersheds, taluks wise area and micro watersheds allocated to the concerned partner institutes. The LRI expansion work is initiated and it is under progress.

Saturation of watersheds by utilizing scientific inputs generated under project is under implementation in selected sub-watersheds of Bidar, Kalaburagi, Chamarajanagar and Tumkur districts. During the World Bank Mid-term Review Mission, November, 2016 it is agreed to scale up the implementation of saturation treatment to nine sub-watersheds. Hence, five sub-watersheds in PMKSY Batch-V area were selected in five districts and two micro watersheds were selected in remaining two districts to implement model micro watersheds under the project. Trainings were conducted for the concerned district officers and DPRs are under preparation in this regard.

HIGHLIGHTS:

01. World Bank Mission visited WDD during 20.04.2014 to 30.04.2014, 08.09.2014 to 12.09.2014, 12.04.2015 to 17.04.2015, 04.10.2015 to 17.10.2015, 09.05.2016 to 17.05.2016, 07.11.2016 to 18.11.2016 and reviewed the progress of the project.
02. In the World Mid-term Review Mission it is agreed to scale up the LRI activities from present 698 micro watersheds to additional 1233 micro watersheds to cover in total 1931 micro watersheds and the saturation treatment in 9 selected sub watersheds in 9 project districts and the implementation is under progress. Further, two micro watersheds, each in remaining two districts are selected for implementing model micro watershed.
03. Technical committee under the Chairmanship of Secretary to Govt., Dept. of Horticulture was constituted by the Government for vetting the FRS (Functional Requirement Specification) and ICB to establish LRI (Land Resource Inventory) GIS based web portal and the DSS (Decision Support System). The draft ICB document reviewed in a series of meetings by the committee and suggestions incorporated to finalize the document and further based on the legal scrutiny, the ICB document has been updated and forwarded to World Bank for concurrence.
04. The project procurement activities have been uploaded to STEP, the World Bank procurement software.
05. The proposal of project minor restructuring has been prepared based on the Mid term Review Mission of World Bank in Nov. 2016 and submitted to finance department, GoK for onward submission to Department of Economic Affairs (DEA), GoI, vide letter dated 06.03.2017.

06. Review meetings of research projects funded under the project were held on 27.01.2017 and 18.03.2017 with the assistance of Indian Council of Agricultural Research (ICAR) & Indian Institute of Horticultural Research (IIHR) Scientists.
07. The SAU's are continuing the advanced Hydrological Monitoring studies in 14 model micro watersheds. IIS&WC Bellary is conducting the process and results monitoring of the project.
08. KVAFSU has completed the construction of laboratory building and animal holding facility, procurement of office and laboratory equipments and has taken up about 396 field based activities during 2016-17 in the project districts
09. Trainers training programme for the DATC staff from Vijayapura and Mysore was held at NBSS&LUP from 13.12.2016 to 15.12.2016 on Sujala-3 project.
10. Technical capacity building of Watershed Assistants and Watershed Committee members covering components of comprehensive watershed development and skills of using scientific data for planning; The DATC, Mysore through 10 batches, trained 212 participants from three project districts (Chamarajanagara, Tumkur and Chickmagalore). Similarly, DATC, Vijayapura trained 520 participants through 17 trainings for the project stakeholders from 8 districts (Bidar, Kalaburgi, Yadagiri, Raichur, Koppal, Vijayapura, Gadag and Davanagere).
11. At NBSS&LUP a three days Workshop was held from 27.02.2017 to 01.03.2017 to impart the DPR preparation for Saturation watersheds using scientific data generated under the project for the Davanagere, Gadag, Vijayapura, Yadgir and Kalburgi staff and one day workshop for Raichur and Chikkamagaluru staff.
12. Workshop on Socio-economic studies under the project was held at WDD on 06.03.2017. Workshops on utilization of Hydrological data generated under the project were held at WDD on 07.03.2017 and at IISc Bangalore on 10.03.2017 and 20.03.2017.
13. Exposure visits to Sadguru Foundation in Gujarat were organized for farmers of Koppal and Gadag, Davanagere and Chikkamagalur in two batches. Exposure visits to Watersheds at Himachal Pradesh were organized for department officials in two batches.
14. Procurement Workshop to project staff to brief the World Bank Procurement procedures conducted on 27/12/2016.
15. A total of 1157 ha of demonstrations for perennial are implemented. A total of 790 ha of annual demonstrations are implemented and DPRs for all the districts have been prepared and approved for implementation of demonstration for Productivity improvement.

16. From inception a total of 500 trainings, 122 field days, 36 exposure visits and 26 batches of institutional trainings are conducted and nearly 1516 farmers are trained on various aspects of Horticulture in all the 11 districts, under batch III, IV and V.
17. In house training for lead farmers of the Farmer Interest Group (FIG) was conducted at KVKs of the respective district on Dry land Horticulture, Soil and Water Conservation, Pest and disease control, Role of FIG and FPO concepts, marketing and post-harvest handling of fruits and vegetables and totally 36 Exposure visits for FIG's formed under the project are being taken up within and outside the state.
18. Nabard Consultancy Services Pvt. Ltd., (NABCONS) was contracted to undertake study on Assessment of post-harvest infrastructure & market linkage requirement including baseline survey of the seven districts namely Bidar, Chamarajanagara, Davanagere, Kalburgi, Koppal, Tumkur and Vijayapura.
19. India Foundation for Humanistic Development (IFHD) is hired for providing Business Plan development, arranging marketing linkages etc. In this regard, trainings organized on a) Statutory & Legal aspects pertaining to Companies b) FPO objectives and business plan development by IFHD. Interactive Workshops organized to know about the requirements of FPO.
20. The news letters of the project provides updates on physical, financial programs and on all activities of the project & serves as a platform to share experiences of the stakeholders on a regular basis.

Proposed activities to take up during 2017-18 under Sujala-3 project:

01. Expansion of LRI activities to cover in total of 1931 micro-watersheds under the project.
02. Scaling up of implementation of saturation treatments to cover nine sub watersheds and two micro watersheds and inclusion of hydrology inputs generated under the project into the DPRs prepared in this regard.
03. Inviting ICB tender to select suitable competent agency for implementation of Digital Library and Decision Support System and LRI portal.
04. Installation of Digital Display units with the assistance of KSNDMC in the premises of RSK, ADA and JDA offices in the project area to disseminate the day to day meteorological information to the farming community.
05. Installation of telemetric weather stations with the assistance of KSNDMC in the LRI expansion area to collect weather data.
06. Conducting productivity enhancement demonstrations at 5 ha each in micro watersheds of the project area using LRI inputs generated under the project.
07. Adoption of environmental management frame work and integrated pest management activities in the productivity enhancement demonstrations.
08. Conducting trainings and capacity building activities for the project stakeholders and information dissemination

09. Conducting workshops on outcome of research projects funded under the project.
10. Upgrading computer systems in the RSKs of project area with LRI inputs generated under the project.

National Mission for Sustainable Agriculture-Rainfed Area Development (NMSA-RAD)

NMSA-RAD is a Centrally sponsored programme (Central share:60% and State share 40%) being implemented by the Watershed Development Department. Agriculture Department is Nodal Agency for NMSA. RAD aims at promoting Integrated Farming Systems (IFS) with emphasis on multi-cropping, rotational cropping, intercropping, mixed cropping practices with allied activities like horticulture, livestock, agro-forestry, apiculture and resource conservation. Activities like construction of ponds, land treatment, supply of pumps, micro-irrigation, other water saving devices, seed and sapling support etc. would be converged/supplemented to promote value addition through a sustainable farming system. Local Krishi Vignan Kendras, State Agriculture Universities, ICAR institutions, ICRISAT, ATMA etc. provide technical support to the implementing authorities.

Selected clusters in a village or an area of not less than 100 Ha (contiguous or non-contiguous in difficult terrain with close proximity, in a village/adjoining villages) are selected for implementation of this programme (Cluster Approach). Support to each farm family under RAD component will be restricted to a farm size of 2 Ha and financial assistance will be limited to Rs. 1 lakh.

Other Area Development Programmes like PMKSY, etc. level Watershed Committees are the implementing units.

HORTICULTURE

Dry land Horticulture:

Horticulture Sector plays an important role in the development of watershed area by the concept of dry land horticulture. The growing of suitable perennial dry land horticultural crops not only brings soil and water conservation insitu, but also makes best use of available moisture resulting in increase in the returns. This creates an eco-friendly environment in addition with generation of rural employment opportunities. The planting materials of suitable horticultural crops like fruit, flowers and perennial Vegetable crops are supplies and planted in the identified beneficiaries' lands.

Agri-Horticulture:

This is the practice of cultivating perennial fruit crops along with annual field crops and is particularly useful in marginal and sub-marginal farmers. Annual agriculture crops can be grown as intercrops in the available space for certain years.

These inter crops provide returns to farmers in pre-initial years, while perennial horticultural crops gives income every year upto 25-50 years.

Horti-Silvi-Pasture system:

This constitutes the practice of growing forest and horticulture tree species along the forage crops and is adaptable in all marginal and sub-marginal lands of both private and common lands. The selected tree species should have fruit/fodder/fuel/timber value based on the individual/community needs.

High density planting of a mixture of species is done with appropriate planting techniques. The inter space is covered with forage legumes and grasses, preferably shade loving. The crops suitable for rainfed orchard should be deep rooted, perennial in nature, hardy and tolerant to vagaries of monsoon and adverse climatic condition and should have low water requirement to produce maximum bio-mass.

Homestead/School garden and vegetable minikit programs:

It is one of the important programmes, which is being implemented in watershed area, Vegetable minikit and suitable fruit crop saplings are distributed to all the section of farmers and schools depending upon the availability of space. The beneficiaries' family members get nutritive food atleast by consuming the produce of this minikit throughout the year. They also earn small portion of income by selling vegetables and fruits.

Bund sowing of Horticulture Seeds:

The suitable horticulture crop seeds such as vegetable and fruit seeds are sown all along the bunds under this programme. This practice strengthens the bunds against rain and wind associated erosion. It not only brings additional income by selling the produce but also improves the nutrition status of the community by consuming the fresh produce in their daily diet.

DETAILS OF CLIENTS AND SERVICES PROVIDED TO EACH CLIENT GROUP

Watershed Development Department renders services at two levels viz. Government level and community level. The details of clients at the two levels and the services rendered to each client group are as under:

Name of the client	Services rendered
Government level -	
1. State Government	<ul style="list-style-type: none"> - Arrangements of financing from Govt. of India and other external /internal agencies for implementation for watershed projects. - Prioritization of watersheds to be taken up for Treatment and project planning.
2. State Level Nodal Agency (SLNA)	<ul style="list-style-type: none"> - Project planning and implementation of IWMP and other projects. - Getting concurrence for policy level decision - Submission of progress report
Community level	
1. Gram Panchayat	<ul style="list-style-type: none"> - Provide technical guidance and financial support for preparation and implementation of Watershed Development Plans.
2. Watershed Committee	<ul style="list-style-type: none"> - Capacity building support. - Implementation and monitoring support - Preparation and implementation of the Gram Panchayat Watershed Development Plans under various projects. - Constitution of User Groups and Self Help Groups. - Implementation and monitoring support - Timely release of funds
3. User Groups	<ul style="list-style-type: none"> - Group Formation, - Capacity building support. - Technical Support.
4. Self Help Groups / Vulnerable Groups	<ul style="list-style-type: none"> - Group Formation - Capacity building support for skill development and IGAs. - Training and Technical support for skill development and IGA.
5. Other community based organizations. • Watershed Development Team (WDT)	<ul style="list-style-type: none"> - Formation of homogeneous groups / teams. - Capacity building - Technical support

EXPECTATION FROM THE CLIENTS

Client	Expectation from the clients
<ul style="list-style-type: none"> • State Government • State Level Nodal Agency (SLNA) 	<ul style="list-style-type: none"> • Establishing SLNA at State Level and organizing regular meetings to take up monitoring and review of the progress of the ongoing watershed projects. • Arrangement of financing from Government of India and other external / internal agencies for implementation of watershed projects. • Preparation of State Perspective and Strategic Plan incorporating District Perspective Plans of the district in the State. • Preparing proposals seeking approval of GoI and timely release of funds for implementation for watershed projects in the State.
Community level	
<ul style="list-style-type: none"> • Gram Panchayat 	<ul style="list-style-type: none"> • Convene Grama Sabhas. • Approve Annual Action Plan for development of watersheds and get sanction from competent authority. • Supervise the work and manage project expenditure as per the action plan. • Open project bank accounts (Implementation and maintenance account and Watershed Development Fund account). • Post Project Maintenance of assets using watershed development fund. (WDF)

<ul style="list-style-type: none"> Watershed Committees 	<ul style="list-style-type: none"> Prepare vision documents, project outlines and action plans for implementation of the projects. Overall management, supervision of watershed works and ensure good quality of the works. Record the proceedings of the meetings and maintain proper books of accounts. Timely submission of status reports, activity wise progress reports, utilization certificates and other financial reports to DWDO / HO. Manage, Monitor, Analyze and Evaluate the User Groups and Self Help Groups and provide capacity building support to them. Ensure Transparency and accountability involved in the
<ul style="list-style-type: none"> User Groups 	<ul style="list-style-type: none"> Play a major role in preparing the projects at farmer level and bringing them in action plan. Collection of contribution from the beneficiaries. Execution of the works and maintenance of all the assets created in the project.
<ul style="list-style-type: none"> Self Help Groups 	<ul style="list-style-type: none"> Help the members to improve their financial conditions by regular savings and loan / debt management. Support and participate in income generation activities (IGA)
<ul style="list-style-type: none"> Watershed Development Team 	<ul style="list-style-type: none"> Work as a Team for overall welfare and development of watershed area in a coordinate manner.

COMPLAINT / GRIEVANCE REDRESSAL MECHANISM –

A website for registering complaints www.watershed.kar.nic.in is available. Stakeholders are welcome to use this facility.

They can also write through the e-mail ID: comwdd@vsnl.net; jdaigahrd@gmail.com

Correspondence through post at the following address–

**The Commissioner,
Watershed Development Department,
7th Floor, KHB Complex, Cauvery Bhavan,
K.G. Road,
Bangalore-560009.**

- Under RTI act, public information cell have been established at the following offices-

**WATERSHED DEVELOPMENT DEPARTMENT, LIST OF OFFICERS ADDRESS
AND PHONE NUMBERS OF HEAD OFFICE.**

Sl. No	Name of the officer and Designation Sri/Smt	Land Line	Mobile Number	E-mail ID
1.	Rajiv Ranjan, I.F.S. Commissioner	O – 22129601	8277934200	rranjan68@gmail.com
2.	A.Padmaya Naik Director	O – 22100667 Fax -22108006	8277934208	directorwdd@yahoo.in
3.	Surya deo Pathak Executive Director	O - 22100662	8277929987	sujala3@gmail.com.
4.	Shivananda Assistant Conservator of Forest	O – 22100661	8277929960	
5.	Chaitra Chief Accounts Officer	O – 22100668	8277930239	Caowdd123@gmail.com.
6.	Manjula Accounts Officer	O	8277929940	
7.	B.S.Patil Joint Director[Adm]	O – 22100658	8277934176	wddadmn@gmail.com.
8.	N.S.Taramani Assistant Adm.Officer	O – 22100674	-	
9.	Umber Farid Joint Director [IGA]	O – 22100671	8277930318	jdaigahrd@gmail.com.
10.	S.S.Lalitha Reddy Joint Director [Agronomy]	O- 22100663	8277934097	wddagronomy@gmail.com.
11.	Ganesh Naik S. Joint Director [SCN]	O – 22100669	8277930267	Jdscn12@gmail.com.
12.	K.R.Gurumurthy Joint Director [Horticulture]	O – 22100660	8277934109	jdhwdd@gmail.com.
13.	Dr.Sriramachandra Murthy,Joint Director [Animal Husbandary]	O – 22100675	8277934157	wddlivestock@gmail
14.	T.S.Govinda Rao Joint Director [Planning]	O – 22100659	8277934158	wddplanning@gmail.com
15.	Rashmi Alias Deputy Director [Agriculture Cell]	O – 22105793	8277934166	wddcell@gmail.com
16.	M.R.Suma, Dy. Director (MEL & D)	O – 22129602	8277934173	

17.	Ramakrishnaiah K K Deputy Director (Planning)	O – 22711445 (CDMA)	8277934174	wddplanning@gmail.com
18.	Mallikarjunaiah Assistant Director (Planning)		8277934192	
19.	Mahantesh Hanji Assistant Director (Horticulture)		8277934197	wddjdh12@gmail.com
20	Aparna M.G Agriculture Officer		8277929143	Wddmend@gmail.com.
21	Naveen L R Agriculture Officer		8277930218	wddcell@gmail.com.
22	Revanappa Managooli Agriculture Officer		8277934211	Jdascn12@gmail.com
23	Suma S.M Agriculture Officer		8277934219	wddmend@gmail.com.
24	H.K. Vijaya Agriculture Officer		8277934230	wddmend@gmail.com.

**LIST OF LAND LINE AND MOBILE NUMBERS AND E-MAIL ADDRESS OF
OFFICE OF DISTRICT JOINT DIRECTORS OF AGRICULTURE.**

Sl. No	Name of the District	Name of the officer and Designation Sri/Smt	STD	Tel. No.	Mobile No.	e-mail ID
1	Bangaluru [R]	G.S.Jayaswami	080	26715718	8277929918	jdablr14@gmail.com;
2	Bagalakote	P.Rameshkumar	08354	236378	8277933500	jdagri478@gmail.com;
3	Belagaum	V.J.Patil	0831	2407232	8277934099	jdabgm@rediffmail.com;
4	Bellary	Sharanappa B Mudagal	08392	276224	8277930401	jdably@gmail.com;
5	Bidar	K.Jiyauilla	08482	233138	8277930501	jdabdr@gmail.com;
6	Vijayapura	B.Manjunath	08352	221599	8277930601	jdaagridept1@rediffmail.com;
7	Chamarajanagar	Tirumalesh.M	08226	225980	8277930760	jdacrn@gmail.com;
8	Chikkamagalur	Seetha M.C	08262	220494	8277930897	jdacbp@yahoo.com;
9	Chitradurga	Lakshman Kallannavar	08194	222406	8277930950	jdagrckm@gmail.com;
10	Chikkaballapur	Dr.K.Mallikarjun	08156	263136	8277930812	jdagricta@yahoo.co.in;

11	Davanagere	V.Sadhashiv	08192	230311	8277931101	agridvg@gmail.com ;
12	Dharwad	Rudreshappa T S	0836	2436518	8277931270	jdagrimng@gmail.com ; dwdodkmangalore@yahoo.in ;
13	Gadag	C.B.Balareddy	08372	235443	8277931400	jdadwd@gmail.com ;
14	Kalaburagi	Jilani H Mokashi	08472	220270	8277931500	jdagadag@gmail.com ;
15	Hasan	T.Ramachandraiah	08172	267158	8277931700	jdakalaburagi@gmail.com ; jdagulbarga@gmail.com ;
16	Haveri	Rajashekhar Bijapur	08375	249020	8277931800	jdahassan@yahoo.com ;
17	Kolar	M.Raju	08152	222246	8277932001	jdahaveri@gmail.com ; sujalahaveri@rediffmail.com ;
18	Koppal	A.Ramdas	08539	221633	8277931200	jdamadikeri@yahoo.in ; dda1_madikeri@yahoo.com ;
19	Kodagu	K.Ramappa	08272	225732	8277931900	jdakolar@gmail.com ;
20	Mandya	M.N.Rajasulochana	08232	225073	8277933600	jdakoppal@gmail.com ; ddakpl@gmail.com ; savita_mar@rediffmail.com ;
21	Uttara Kannada	Honnappa G.Gowda	08382	227377	8277933001	jdamandya@yahoo.com ;
22	Mysore	K.M.Somasundar	0821	2442239	8277933100	dagrmys@rediffmail.com ;
23	Mangalore [D.K]		0824	2423604	8277931060	jdaraichur@rediffmail.com ; jdarc48@gmail.com
24	Ramanagar	Deepaja.S.M	080	7276780	8277932400	jdarmgm@gmail.com ;
25	Raichur	Dr.Kiran Kumar M	08532	226013	8277932300	iwmpsmg@gmail.com ; dagrshi@rediffmail.com ;
26	Shimogga	Madhusudan K	08182	222635	8277932600	jdagritmr@yahoo.com ;
27	Tumkur	Roopadevi[I/C]	0816	2278474	8277932800	udupijda@gmail.com ; jda_udupi@rediffmail.com ;
28	Udupi		0820	2528374	8277932500	jdaukkrwar@gmail.com
29	Yadagiri	Dr.Chetana Patil	08473	296748	8277933400	jdadayagir@gmail.com ;
30	(DATC) Mysore	Shivakumar			7259005853	datcmysore@yahoo.co.in
31	(DATC) Bijapur	Rajashekar			7259004790	dddatchjp@rediffmail.com

All Taluk level officers of Watershed Development Team have been designated as public Information Officers under RTI act.

All complaints will be acknowledged by us and final reply will be given within 30 days.

COMPLAINT / GRIEVANCE REDRESSAL MECHANISM –

□ Any complaint / Suggestions / Comments regarding SUJALA project can also be E-mail to the address sujala3@gmail.com or can be addressed to sumayashin@gmail.com in head office or to the Joint Director of Agriculture in 11 districts of SUJALA project.

- Correspondence through post at the following address–

**The Commissioner,
Watershed Development Department,e:\2017-18\citizen charter.doc
7th Floor, KHB Complex, Cauvery Bhavan,
K.G. Road,
Bangalore-560009.**

Under RTI act, public information cell have been established at the following Offices;

Head Office				
Sl. No.	Division	Public Information Officer	Assistant Public Information Officer	Higher Appliate
1.	Forest Division	Chief Conservator of Forest	Assistant Conservator of Forest	Commissioner
2.	Sujala Division	Executive Director, Sujala Division Head Office	Deputy Director of Agriculture, Sujala	
3.	Admionistration	Administration Officer	Concerned Superintendant	Joint Director [Adm]
4.	Income Genration Activities	Joint Director (IGA)	Agriculture, Officer [Technical Officer]	Director
5.	Soil Conservation	Joint Director (SCN)	Assistant Director of Agriculture [Technical Officer]	
6.	Agronomy	Joint Director (Agronomy)	Agriculture, Officer [Technical Officer]	
7.	Planning	Joint Director (Planning)	Deputy Director (Planning)	
8.	Animal Husbandary	Joint Director (Animal Husbandary)	Assistant Director (Animal Husbandary)	
9.	Horticulture	Joint Director (Horticulture)	Assistant Director (Horticulture)	
10.	Accounts	Chief Accounts Oficer	Accounts Officer	

Forest/Horticulture Unit Offices

1.	Assistant Forest Officer, Bidar	Concerned Taluk Range Forest Officer	Joint Director of Agriculture, Bidar
2.	Sr.Assistant Director of Horticulture, Bidar	Concerned Taluk Assistant Horticulture Officer	
3.	Assistant Forest Officer Vijayapura	Concerned Taluk Range Forest Officer	Joint Director of Agriculture, Vijayapura
4.	Sr.Assistant Director of Horticulture, Vijayapura	Concerned Taluk Assistant Horticulture Officer	
5.	Assistant Forest Officer, Chamarajanagar	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Chamarajanagar
6.	Sr.Assistant Director of Horticulture, Chamarajanagar	Concerned Taluk Assistant Horticulture Officer	
7.	Assistant Forest Officer Chikkamagalur	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Chikkamagaluru
8.	Sr.Assistant Director of Horticulture, Chikkamagalur	Concerned Taluk Assistant Horticulture Officer	
9.	Assistant Forest Officer Davanagere	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Davanagere
10.	Sr.Assistant Director of Horticulture, Davanagere	Concerned Taluk Assistant Horticulture Officer	
11.	Assistant Forest Officer Gadag	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Gadag
12.	Sr.Assistant Director of Horticulture, Gadag	Concerned Taluk Assistant Horticulture Officer	
13.	Assistant Forest Officer Kalaburagi	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Kalaburagi
14.	Sr.Assistant Director of Horticulture, Kalaburgi	Concerned Taluk Assistant Horticulture Officer	
15.	Assistant Forrest Officer, Koppla	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Koppala
16.	Sr.Assistant Director of Horticulture, Koppala	Concerned Taluk Assistant Horticulture Officer	
17.	Assistant Forest Officer, Raichur	Concerned Taluk Range Forest Officer	Joint Director of Agriculture

18.	Sr.Assistant Director of Horticulture, Raichur	Concerned Taluk Assistant Horticulture Officer	Raichur
19.	Assistant Forest Officer, Tumkur	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Tumkur
20.	Sr.Assistant Director of Horticulture, Tumkur	Concerned Taluk Assistant Horticulture Officer	
21.	Assistant Forest Officer, Yadgir	Concerned Taluk Range Forest Officer	Joint Director of Agriculture Yadgir
22.	Sr.Assistant Director of Horticulture, Yadgira	Concerned Taluk Assistant Horticulture Officer	

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